

# SOUTHEAST TECHNICAL INSTITUTE DASHBOARD METRICS

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## KEY PERFORMANCE INDICATORS (KPI)

Southeast Tech has long-established Key Performance Indicators that guide the institute's actions. These include:

- ▶ Student Learning Assessments
- ▶ Enrollments
- ▶ Retention/Graduation Rates
- ▶ Graduate Count
- ▶ Graduate Placement Rates
- ▶ Student Satisfaction
- ▶ Employer Satisfaction
- ▶ Revenues/Expenditures
- ▶ Disaggregated by Program

## KEY PERFORMANCE INDICATORS (KPI)

Additional KPI exist for specific departments, including:

KPI Area	Department Assigned
Key Student Demographics	Student Success Center
Tutoring Success	Tutoring Center
(and many more)	

## STUDENT LEARNING ASSESSMENTS

% Meeting Criteria	2011	2012	2013	2014	2015
% of Eligible Programs Maintaining Specialized Accreditations/Certifications	100.0%	100.0%	100.0%	100.0%	100.0%
% of Eligible Programs with Licensure/Certification	100.0%	100.0%	100.0%	100.0%	100.0%
Pass Rates Above the National Mean	100.0%	100.0%	100.0%	100.0%	100.0%
% of Programs with Identified Program Learning Outcomes	100.0%	100.0%	100.0%	100.0%	100.0%
% of Students Meeting Writing Across the Curriculum (WAC) Standard*	**	**	**	**	**
% of Students Meeting Problem Solving Standard	**	**	77.0	83.0	**
% of Students Meeting Professionalism Standard	**	**	**	**	82.0
% of Students Meeting Technical Standard	81.0	81.0	78.0	86.0	85.0

## ENROLLMENTS – FALL AND UNDUPLICATED

Count by Categories	2013	2014	2015	2016	2017
Total Fall Southeast Tech Enrollments	2531	2404	2196	2162	2301
Total Fall New to Program Enrollments	1248	1110	1102	1039	1121
Unduplicated Headcount (2016 = 2015-2016)	3191	3032	2993	2850	2725

## RETENTION/GRADUATION RATES

Retention Span	2011	2012	2013	2014	2015
First Fall to Second Fall	60.2%	65.1%	68.2%	65.7%	69.3%
Two Year	49.9%	57.5%	58.5%	56.0%	NA
Three Year	49.4%	56.4%	66.3%	NA	NA

## GRADUATE AND PLACEMENT RATES

Count Type	2012	2013	2014	2015	2016
Total Awards	916	935	1062	988	888

### Graduate Placement Rates

%	2012	2013	2014	2015	2016
Employed	96.2%	95.9%	95.9%	98.3%	98.0%
Related Field	91.0%	93.9%	92.5%	88.7%	91.0%

## STAKEHOLDER SATISFACTION – STUDENTS/EMPLOYERS

### Student Satisfaction

Categories (12)	2008	2011	2014
% At 5+ Ratings	91.7%	100.0%	100.0%
% Nat'l Mean +	75.0%	83.3%	66.7%

### Employer Survey

Categories (13)	2007	2009	2011	2013	2015
3+ Scores	100.0%	100.0%	100.0%	100.0%	100.0%
4+ Scores	38.5%	46.2%	46.2%	53.8%	38.5%

### Employer Relationships

Score	2007	2009	2011	2013	2015
Relationship	4.05	4.16	4.18	4.12	4.16

## STUDENT SUCCESS CENTER – KEY DEMOGRAPHICS

### Ethnic Enrollment

Enrollment	2012	2013	2014	2015	2016
% of Enrollment	8.9%	11.4%	13.4%	13.3%	12.6%

### Ethnic Retention

Retention Span	2011	2012	2013	2014	2015
Fall to Fall	51.1%	53.6%	58.3%	46.1%	64.3%
Two Year	38.6%	45.4%	45.0%	35.9%	NA
Three Year	37.5%	42.3%	43.3%	NA	NA

### New Transfer Enrollment

Enrollment	2012	2013	2014	2015	2016
% of Enrollment	38.4%	32.6%	36.5%	34.3%	34.6%

### New Transfer Retention

Retention Span	2011	2012	2013	2014	2015
Fall to Fall	66.6%	72.4%	72.4%	68.5%	68.5%
Two Year	55.3%	63.4%	67.3%	60.8%	NA
Three Year	54.9%	63.8%	66.8%	NA	NA

### Low Income Enrollment (Pell Grant)

Enrollment	2012	2013	2014	2015	2016
% of Enrollment	44.5%	47.5%	44.3%	46.2%	37.3%

### Low Income Retention (Pell Grant)

Retention Span	2011	2012	2013	2014	2015
Fall to Fall	60.1%	65.5%	68.2%	65.0%	68.6%
Two Year	50.4%	57.5%	58.6%	55.1%	NA
Three Year	49.4%	56.2%	57.7%	NA	NA

### Non-Traditional (by Age) Enrollment

Enrollment	2012	2013	2014	2015	2016
% of Enrollment	45.0%	45.5%	43.1%	40.3%	38.7%

### Non-Traditional (by Age) Retention

Retention Span	2011	2012	2013	2014	2015
Fall to Fall	66.2%	70.4%	68.1%	65.4%	72.3%
Two Year	56.1%	62.1%	59.1%	57.7%	NA
Three Year	44.2%	60.1%	56.3%	NA	NA

## TUTORING

### Tutored Student Population

Student Count	2011	2012	2013	2014	2015
# Served	116	404	312	412	412
% of Pop. Served	4.6%	15.3%	12.3%	17.1%	18.8%

### Tutored Student Retention

Retention Span	2011	2012	2013	2014	2015
Fall to Fall	80.4%	72.6%	73.9%	76.8%	77.6%
Two Year	68.6%	64.2%	50.7%	66.5%	NA
Three Year	62.7%	61.9%	59.4%	NA	NA

QUESTIONS?